

# GR HIGHWAYS INVESTMENT MANAGER PRIVATE LIMITED



8<sup>th</sup> July 2024

To

**BSE Limited**

Phiroze Jeejeebhoy Towers

Dalal Street,

Mumbai – 400001

**Scrip Code: 544137**

**National Stock Exchange of India Limited**

Exchange Plaza, C-1, Block G

Bandra-Kurla Complex, Bandra(E)

Mumbai -400051

**Symbol: BHINVIT**

**Subject: Statement of Investor Complaints for quarter ended 30<sup>th</sup> September 2024**

Dear Ma'am / Sir,

In accordance with the provisions of Para 4.16 of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated 15<sup>th</sup> May 2024, as amended, please find enclosed the Statement of Investor Complaints of Bharat Highways InvIT (“InvIT”) for the quarter ended 30<sup>th</sup> September 2024. The same is also being uploaded on the website of the InvIT at: [www.bharatinvit.com](http://www.bharatinvit.com).

You are requested to take the same on your record.

Thanking you,

Yours sincerely,

**For GR Highways Investment Manager Private Limited  
(Investment Manager to Bharat Highways InvIT)**

**Mohnish Dutta**

**Company Secretary & Compliance Officer**

**M. No. FCS 10411**

**CC:**

**IDBI Trusteeship Services limited**

Ground Floor, Universal Insurance Building

Sir P.M. Road, Fort,

Mumbai, Maharashtra - 400001

<b>BHARAT HIGHWAYS INVIT</b>		
<b>INVESTOR GRIEVANCE REPORT FOR QUARTER ENDED SEPTEMBER 30, 2024</b>		
<b>For Financial Year (FY) 2024-25 (Details upto September 30, 2024)</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	178	1
Number of investor complaints disposed of during the year.	178	1
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints	2 Working day	11 Working Days

<b>For Quarter Ending (QE) September 30, 2024</b>		
	<b>All complaints including SCORES complaints</b>	<b>SCORES complaints</b>
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	114	0
Number of investor complaints disposed of during the Quarter.	114	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	2 Working days	Not Applicable

<b>Complaints pending during QE September 30, 2024</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

<b>Complaints resolved during QE September 30, 2024</b>							
	<b>Less than 1 month</b>	<b>1-3 months</b>	<b>3-6 months</b>	<b>6-9 months</b>	<b>9-12 months</b>	<b>Greater than 12 months</b>	<b>Total</b>
All complaints	114	0	0	0	0	0	114
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,  
 KFin Technologies Limited (Formerly known as KFin Technologies Private Limited).  
 Registrar & Transfer Agent for Bharat Highways InvIT.



Eswar Charan S | Manager - Operations