

# GR HIGHWAYS INVESTMENT MANAGER PRIVATE LIMITED



8<sup>th</sup> January 2025

To

**BSE Limited**

Phiroze Jeejeebhoy Towers

Dalal Street,

Mumbai – 400001

**Scrip Code: 544137**

**National Stock Exchange of India Limited**

Exchange Plaza, C-1, Block G

Bandra-Kurla Complex, Bandra(E)

Mumbai -400051

**Symbol: BHINVIT**

**Subject: Statement of Investor Complaints for quarter ended 31<sup>st</sup> December 2024**

Dear Ma'am / Sir,

In accordance with the provisions of Para 4.16 of the SEBI Master Circular No. SEBI/HO/DDHS-PoD-2/P/CIR/2024/44 dated 15<sup>th</sup> May 2024, as amended, please find enclosed the Statement of Investor Complaints of Indus Infra Trust ("Trust") for the quarter ended 31<sup>st</sup> December 2024. The same is also being uploaded on the website of the Trust at: [www.indusinvit.com](http://www.indusinvit.com).

You are requested to take the same on your record.

Thanking you,

Yours sincerely,

**For GR Highways Investment Manager Private Limited**

**(Investment Manager to Indus Infra Trust *erstwhile* Bharat Highways InvIT)**

**Mohnish Dutta**

**Company Secretary & Compliance Officer**

**M. No. FCS 10411**

**CC:**

**IDBI Trusteeship Services limited**

Ground Floor, Universal Insurance Building

Sir P.M. Road, Fort,

Mumbai, Maharashtra – 400001

**Encl:** as above

INDUS INFRA TRUST		
INVESTOR GRIEVANCE REPORT FOR QUARTER ENDED DECEMBER 31, 2024		
For Financial Year (FY) 2024-25 (Details upto December 31, 2024)		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the year.	0	0
Number of investor complaints received during the year.	246	1
Number of investor complaints disposed of during the year.	246	1
Number of investor complaints pending at the end of the year.	0	0
Average time taken for redressal of complaints	2 Working days	11 Working Days

For Quarter Ending (QE) December 31, 2024		
	All complaints including SCORES complaints	SCORES complaints
Number of investor complaints pending at the beginning of the Quarter.	0	0
Number of investor complaints received during the Quarter.	68	0
Number of investor complaints disposed of during the Quarter.	68	0
Number of investor complaints pending at the end of the Quarter.	0	0
Average time taken for redressal of complaints for the Quarter	1 Working day	Not Applicable

Complaints pending during QE December 31, 2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	0	0	0	0	0	0	0
SCORES complaints	0	0	0	0	0	0	0

Complaints resolved during QE December 31, 2024							
	Less than 1 month	1-3 months	3-6 months	6-9 months	9-12 months	Greater than 12 months	Total
All complaints	68	0	0	0	0	0	68
SCORES complaints	0	0	0	0	0	0	0

Yours Sincerely,  
 KFin Technologies Limited (Formerly known as KFin Technologies Private Limited).  
 Registrar & Transfer Agent for Indus Infra Trust



Eswar Charan S | Manager - Operations